

December 19, 1997

Via Facsimile (336-723-5109)

Bill Line

ComSys, Inc.

519 Deacon Boulevard

Winston-Salem, NC 27105



Dear Bill:

We appreciate all the statistical analysis you have done for us over the past year. Your staff, especially Mike Morton, has done great work in the following areas:

- understanding time commitments and working toward meeting them
- maintaining a high level of accuracy and quality control
- recommending unique and different analyses to reach our objectives
- continuously evolving the process as we moved up the learning curve
- keeping open to changes in both objectives and timing
- providing knowledge and expertise when interpreting data

Overall, we have been able to advance our work because of the assistance you've provided us. Feel free to use this letter as a recommendation when meeting with prospective clients.

Sincerely,

A handwritten signature in cursive script that reads "Pam Murtaugh". The signature is written in black ink and is positioned above the typed name.

Pamela H. Murtaugh  
President